



Classen Urgent Care Clinic

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Norman, Oklahoma 73071
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May 23, 2026

This agreement/contract is between Cleveland County (Client) and Classen Urgent Care & Classen Family Practice, collectively will be referred to as the "Clinics". This agreement will run from July 1st, 2026 through June 30, 2027. This agreement will be continued each fiscal year (July 1st through June 30th) upon agreement of the parties and availability of funding.

Mutual Termination of Contract: If either party fails to fulfill its obligations under the contract in a timely proper manner, or if either party violates any material covenant, agreement or stipulation of the contract, the party shall there upon have the right to terminate the contract by giving written notice to the other party of termination which will occur no less than 60 calendar days after the date of notice. The notice shall specify the effective date of the termination, and the reasons therefore, unless the party to whom notice is given cures the breach to the satisfaction of the party giving notice prior to the effective date of termination.

This agreement lists the services provided by each party.

The Clinics' Responsibilities:

- For acute visits, the Client can be seen at any of our locations, at the employee health clinic, and/or via Telemedicine. The visits to the Urgent Care Clinics do not require prior notification (appointment), and the patients will usually be seen in a timely manner.
- Client's employees will have access to Family Clinics for their chronic care and management. Those visits will need prior appointments **at our Moore and Norman Clinics, but none is required for the Noble walk-in clinic for Family Care! The provider on duty at Noble will take care of your needs. Appointments are also available in Noble to assure you can see the provider you want.**
- Clinics will maintain their current staffing, which include Physicians, Physician Assistants, and Nurse Practitioners. Clinics also have multiple receptionists, RN's, LPN's, Medical

Assistants, and supervisory staff. All medical staff will maintain their license to practice and adhere to the State of Oklahoma laws & regulations pertaining to medical practice. Clinics will maintain malpractice insurance at all times.

- All the Clinics can perform minor surgical procedures, joint aspirations/injections, treatment of abscesses/infections, simple skin biopsies/tag removals, and routine wound care. Please refer to our website for a comprehensive list of what we offer. All services available to any of the Clinics' other patients will be available to the Client.
- On an annual basis, the Clinics will provide minimum of 2 flu clinics at the place of employment, chosen by the Client. Each will be for no longer than 4 hours, during which time the Clinics will send staff and vaccines to provide for the Client's participants.
- **On an annual basis, the Clinics will provide an on-site Wellness Clinic for the purpose of providing the following services for all of the Client's Employees and others as approved by the Client;**
 - **Obtaining resting Blood Pressure, Pulse, Weight, Height, Body Mass Index, Oxygen Saturation, and Respiration**
 - **Obtaining and analyzing fasting bloodwork to include**
 - **Complete Blood Count (CBC)**
 - **Complete Metabolic Panel (CMP)**
 - **Fasting Lipid Panel (FLP)**
 - **Hemoglobin A1c**
 - **Thyroid Stimulating Hormone (TSH)**
 - **And may include additional optional tests such as Estrogen, Progesterone, Testosterone, and PSA**

After obtaining the results, Clinics will transmit the information to the patient's chart at the Clinics along with an explanation of the results. All the participants will get an

online access to review their charts. In cases of finding extreme abnormalities, a personal call from one Clinics' providers will be made to the Client's employee.

The Wellness Clinic's services cost \$75 per participant. This service is subject to the annual approval of Client, as this is an additional service to our usual services.

- Clinics will NOT dispense any medications. Instead, the Clinics will provide a prescription to the patient to be filled at the pharmacy of choice, if needed.
- All services provided at the facilities will be done free of charge to the Client's employees and other qualified participants, as determined by the Client. There will be no copay or deductible charged to the patient. Clinics reserve the right to process claims through the employees' and other participants' health insurance provider but, should any portion of the bill go to the patients' responsibility, the Clinics will credit their accounts. If one or more of the dependents do not have any type of health insurance, Clinics will still provide the same care to those patients except for any type of vaccinations. For those services, the participant(s) will be referred to the health department for free vaccinations.
- **For the convenience of our patients, we have added the following services to our services at some of our locations. Ear, Nose, and Throat (ENT/ORL) is provided by Ken Stein. He's a Physician Associate with over 20 years of experience in this field. He's an independent practitioner directly contracted by the Clinics and his services are included under this contract.**
- **Other services include Cardiology Care provided by Oklahoma Cardiovascular Health Clinic and Orthopedic Services provided by OKC Orthopedic. They do their own billing and are not included in this contract.**
- **Additionally, we also have Diagnostic Lab of Oklahoma (DLO) Phlebotomist at our Noble and Norman Clinics. Soon to have LabCorp Phlebotomy available at our Moore Location.**
- **VaxCare is also available to provide the most number of available vaccines at any time they may be needed.**

- **All of these additional specialties and additional services are to assure your employees get care that they need in a timely manner and at a place they trust. We hope to add additional partners in the coming years.**
- Any services performed by a third-party provider, even if it was initiated/ordered by the Clinic's medical staff, will be the patient's responsibility and will not be in any way paid for or credited to the patient by the Clinics.
- Clinics will assign this account to one person locally for all its needs. The Client will only need to contact this person for any questions or concerns, all of which will be handled promptly. The managing partner, Hussein Torbati, will also be available to the Client for any additional need.
- Clinics will perform, at any of the locations, 10-13 panel Drug Screen for any new employees of the Client per Client's request. Breath Alcohol Testing is also available to the Client.
- Clinic agrees to provide to client, no later than the 15th of each month, data figures to include, but not limited to; Total number of office visits per location to include; New patients, Established patients, Dependent visits, and Pre-employment drug tests. In addition, on a quarterly basis the clinic will provide a more detailed report to include among other things, total number of specialist referrals. The reports will not include any patient information, which could identify any of the participants.

Family Clinics Will Also Be Responsible For:

- Discussing with the patients their lifestyle modifications,
- Doing yearly age-based physical exams, Biometric screening and/or other appropriate age & disease-based labs/X-rays/EKG procedures.
- Administering/ordering all appropriate immunizations for adults and their children. Clinics maintain several different vaccines, but should one be needed that our clinics do not stock, a prescription for it will be given to the patient.
- Following up with the patients as needed
- Coordinating and making appropriate referrals for other specialty care
- Performing any acute labs at the facility or ordering other labs through a third party outside lab, such as LabCorp and DLO, if the labs cannot be done at the facility or they are not for an acute condition

Hospital Discharge Planning:

One process that usually delays discharge of a patient from the Hospital is the scheduling the proper follow ups to make sure a continuity of care. This service allows the Hospital Discharge Planners to call/text a singular number and then the Clinics will schedule the Client for any appropriate post-discharge follow ups with any of our Clinics/Providers. This service will be available for all patients, established or not.

There is no charge for this service, unless used. When used, it is going to be treated and charged for as an Encounter, subject to payments as any other visits.

Client's Responsibilities:

- Client will provide to the Clinics a complete list of the names and dates of birth for all their current employees. In order for the employees and their dependents to be included, each employee will fill out a registration packet for themselves and their dependent(s) at the start of participation and then again once a year. Client may, at its own discretion, add others to the list of participants by providing their information to the Clinics. The participants will need to present their ID and insurance card on their first visit and then again once a year or when a new insurance policy goes into effect. This will allow the Clinics to set up a chart for each member, identifying them as a participant, and send them information through a secure site regarding their care at our facilities. Client will maintain a current roster of all participants and provide and provide a copy to the Clinics when there are any changes. If any of the participants' insurance is an HMO, they will need to list one of our medical providers as their primary care provider. This will allow the Clinics to treat the patient, file for the insurance, order appropriate labs/X-rays, and be able to send for any needed specialty referrals. If there are and participants whom their primary insurance is Medicaid/Sooner Care, they will only be able to receive acute care through the Clinics. For their chronic conditions/vaccinations, their own primary care provider assigned by Medicaid must see those participants.
- Client will compensate the Clinics at a rate of \$132 per patient IN PERSON encounter for the first 1000 encounters and \$82.5 per encounter afterward, independent of which location provided the medical services. The encounter count resets each year on January 1st.

Patient encounters do not include the two annual Flu Vaccine clinics held at the Client's places of employment.

Telemedicine:

This service is available from 0615am to 2130pm, 365 days per year to all of the Client's Participants. The service is ideally and routinely done via a HIPPA compliant service visually and verbally (face to face). However, in cases of system unavailability or patient's request the service may be performed via phone.

Cost of this service is \$60 per visit, with or without any future insurance reimbursement. If discovered, after the initial interview, that the condition needs an in-person visit and is not properly treated virtually/phonically, the patient will have to go to one of the Clinics. At this point, there will NOT be a charge for the Telemedicine services. The only charge will be for the in-person visit.

Massage therapy will be provided at a location provided by Cleveland County.

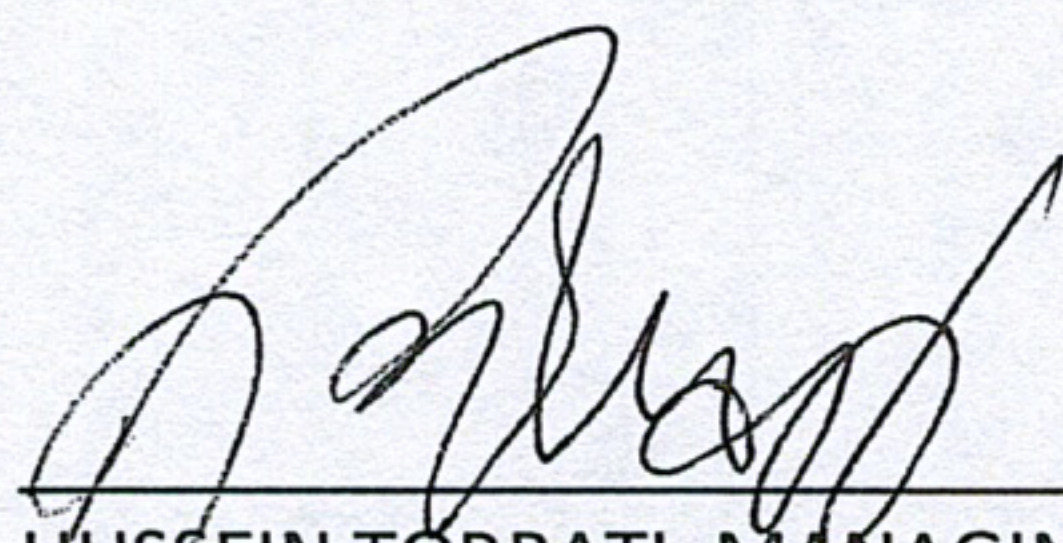
- Client's employees will have access to massage therapy at the location provided by Cleveland County. These visits will need prior appointments.
- Clinics will provide a massage therapy by a massage therapist who is licensed in accordance with the Massage Therapy Practice Act (59 O.S. §4200.1, *et. seq.*)
- Clinics' rate for services shall be seventy-five dollars (\$75.00) per hour and forty dollars per half hour (\$40.00).
- Client's employees will remit payment of thirty dollars (\$30.00) per hour and fifteen dollars (\$15.00) per half hour at the time service is rendered.
- Clinics will invoice Client the remaining balance for massage therapy services rendered monthly.
- All payments will be made to the Classen Urgent Care and will be mailed to 2818 Classen Blvd, Norman, OK 73071. Payments will be made no later than the 15th day of each month upon the receipt of an invoice from the Clinics.

BOARD OF COUNTY COMMISSIONERS
CLEVELAND COUNTY, OKLAHOMA

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Commissioner



HUSSEIN TORBATI, MANAGING MEMBER
CLASSEN URGENT CARE/CLASSEN FAMILY PRACTICE

