



Amendment To
Commercial Services Agreement
5/29/2026

Cox Account Rep:	Laura Matthews	Cox System Address
Phone Number:	14052862953	715 NE 122nd Street
Fax Number:		Oklahoma City, OK 73114

Customer Information		Authorized Customer Representative Information	
Legal Company Name:	CLEVELAND COUNTY - Commissioners	Full Name:	Goldie West
Street Address:	631 E Robinson St	Billing Telephone:	(405) 321-4774
City/State/Zip:	Norman, OK 73071	Fax:	
Billing Address:	631 E Robinson St	Contact Number:	(405) 366-0201
City/State/Zip:	Norman, OK 73071	Email:	gwest@clevelandcountyyok.com
Cox Account #:	131-56564002,131-84522901		
Merge Bill	No		

Description	From QTY	To QTY	Unit Price	Term (Months) for Services	Monthly Recurring Charges for Services	One Time Charges
VoiceManager Utility Package w/ Flat Rated Line	1	1	\$20.00	36	\$20.00	\$0.00
Adtran IAD 924e Multi-Tenant	1	1	\$0.00	36	\$0.00	\$0.00
Directory Listing - Pub Name Only	1	1	\$0.00	36	\$0.00	\$0.00
Activation Fees						

Totals:	\$20.00	\$0.00
Taxes, fees, assessments and surcharges are additional and subject to change from time to time. Visit http://www.coxbusiness.com/taxesandfees for more information.		

Special Conditions

Notwithstanding anything to the contrary in this Agreement, the following will apply:

1. There will be no automatic renewal terms. AFTER THE INITIAL TERM, THIS AGREEMENT SHALL RENEW FOR ONE (1) YEAR TERMS UPON AGREEMENT OF THE PARTIES IN WRITING.
2. Section 3 of Exhibit A is hereby deleted in its entirety and replaced with the following:
Termination. Customer may terminate any Service before the end of the Term selected by Customer above in the Service Terms upon at least thirty (30) days written notice to Cox. Cox may terminate this Agreement without liability at any time prior to installation of Services if Cox determines that Customer's Service location is not reasonably serviceable or there is signal interference with any Cox Service(s) according to Cox's standard practices. If Customer terminates or decreases any Service that is part of a bundle offering, the remaining Service(s) shall be subject to price increases for the remaining Term. If Customer terminates this Agreement prior to installation of Service by Cox, Customer shall be liable for Cox's costs incurred. This provision survives termination of the Agreement.
3. There will be no early termination fees.
4. There will be no interest or late charges on amounts not received by the due date shown on the applicable invoice.
5. In the event that Cox terminates this Agreement due to Customer's breach or if Customer fails to pay any amounts when due and fails to cure such non-payment upon receipt of written notice of non-payment from Cox, Customer will not be obligated to pay a termination fee.
6. The definition of "General Terms" includes any amendment to such General Terms.
7. Section A1(c)- Billing Disputes of the General Terms shall be amended so that in the event a dispute is mutually agreed upon and resolved in favor of Cox, Customer agrees to pay Cox the disputed amounts within thirty (30) days of the resolution.
8. Section A4 – Default of the General Terms shall be amended so that the 5th and 7th sentences are deleted.
9. Section A19 - Indemnity of the General Terms shall be deleted in its entirety.
10. Section A32(l) - Jury Trial Waiver of the General Terms shall be deleted in its entirety.

By signing this Amendment to Commercial Services Agreement ("Amendment"), Customer represents that it is the authorized Customer representative and the information above is true and correct. This Amendment amends the Commercial Services Agreement last executed by Cox and Customer (the "CSA") and binds Customer to the terms and conditions contained in this Amendment and in the CSA, including without limitation, (i) the Service Terms incorporated into the CSA, (ii) the General Terms located at <http://www.coxbusiness.com/generalterms> and (iii) any other terms and conditions applicable to the Services, including without limitation, the Cox tariffs, Service Guides ("SG"), State and Federal regulations, the AUP posted at [coxbusiness.com/acceptableusepolicy](http://www.coxbusiness.com/acceptableusepolicy) (the "AUP"), and Cox's Internet Service Disclosures located at www.cox.com/internetdisclosures. Customer may be subject to usage charges for certain Services. Usages charges for RingCentral Services are described at <https://www.cox.com/ringcentralusage>. Any RingCentral ("RC") Device purchased by Customer under this Commercial Services Agreement is sold to Customer by the entity CB Commercial Devices, LLC ("Equipment Seller"), a Cox Affiliate. Customer acknowledges receipt and acceptance of the Service Terms, the General Terms, the AUP and all other referenced terms and conditions by signing this Amendment. This Amendment is subject to credit approval and Customer authorizes Cox to check credit. The prices above do not include applicable taxes, fees, assessments or surcharges which are additional and may change. This proposal is valid provided Customer signs and delivers this Amendment to Cox unchanged within thirty (30) days from the date above. By signing this Amendment, Customer acknowledges that if (i) the transport Service(s) (e.g. private line type Services, ethernet Services) cross state boundaries or (ii) at least 10% of traffic on said transport Service(s) is Interstate in nature or designated for Internet traffic, then the entire transport Service(s) is considered interstate. Customer has reviewed the interstate/intrastate designation of the transport Service(s) listed in the Service Description above and attests that all such designations are correct. Each party may use electronic signatures to sign this Amendment, provided the electronic signature method used by Customer is acceptable to Cox. This Amendment shall be effective upon execution by Customer and "Acceptance" by Cox. "Acceptance" of this Amendment by Cox shall occur upon the earlier of (i) Cox's countersignature of this Amendment or (ii) Cox's implementation of the changes to the Agreement that are set forth in this Amendment. Customer acknowledges that it has read and understands the 911 disclosures referenced in the Agreement and in the General Terms.

Customer Authorized Signature	CoxCom, LLC dba Cox Business, Cox Oklahoma Telcom, LLC; and CB Commercial Devices, LLC
Signature:	Signature:
Print:	Print:
Title Position:	Title Position:
Date:	Date: